

FROM : PRTC NETWORK SURVEILLANCE

FEB. 23. 1999

6:16 PM

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**PRTC**

P.O. Box 360998, San Juan, P.R. 00936-0998

**TELEPHONE OUTAGE REPORT**

TEL. (809) 749-5500

FAX (809) 792-9044

TO: F.C.C.		FAX (202) 418-2813	
		TEL (202) 418-1500	
DATE: 02-11-99			
TOWN AFFECTED: FIBER OPTIC RING # 1 ( AGUADILLA 882, MAYAGUEZ 832, ARECBO 880 CENTRAL OFFICE			
TOTAL CUSTOMER AFFECTED: 22,986			
SERVICE AFFECTED: LONG DISTANCE		HOOR	MIN.
DATE OF OUTAGE:	02-11-99	TIME:	13 27
DATE IN SERVICE:	02-11-99	TIME:	14 51
LOST CALLS: 68,958	DURATION:	1	24
CAUSE OF TROUBLE: FIBER OPTIC CABLE WAS DAMAGE BY CONSTRUCTION COMPANY.			
EQUIPMENT:	LOC:		
SERVICE RESTORAL STEPS: THEY REPAIR FIBER OPTIC CABLE AND SERVICE WAS RESTORAL.			
FUTURE STEPS TO PREVENT OUTAGE:			
COMMENTS: ACCORDING TO THE TRAFFICE REPORT IT DOES NOT APPLY BECAUSE ONLY 22,986 CUSTOMER WERE AFFECTED.  FINAL REPORT			